

## Appendix 1 Chief Executives

### MTCS and ANNUAL PLAN COMMITMENTS MONITORING Q2 2007-08 -Chief Executives

#### B - Improved Quality of Life for Communities

Green – on trajectory and within acceptable tolerances

Amber – off trajectory and outside acceptable tolerances but with prospects for recovery with remedial action

Red - off trajectory and so far from acceptable tolerances there is little prospect remedial activity will get indicator trajectory back on target

Annual Plan Commitment	Responsible Officer	Red/Amber/Green?	Progress to Date, Explanation for any Shortfall and Corrective Action (Include Latest Data Where Required)
<b>Leading and engaging communities</b>			
Continue to develop our economic, educational and cultural links with China, particularly through our twinning arrangements with the Sichuan Province.	Andy Robinson	Green	Regional China Business Bureau established to create trade, export and investment opportunities. 11 schools linked with Chinese schools
Continue to work with our partners in the Three Cities and Three Counties alliance, and will develop a Sustainable Community Strategy (SCS) to identify priorities for improving the economy, transport, and other infrastructure.	Andy Robinson	Amber	The agreement of a new regional architecture and the appointment of new 6c's support staff has delayed progress on 6c's strategy
A new Sustainable Community Strategy (SCS) will be prepared by Leicestershire Together Partnership. We will then prepare with Leicestershire Together a new LAA from April 2008 that will set out how these improvements will be achieved.	Andy Robinson	Green	On timetable
Implement our new Rural Strategy as a key document guiding partnership work. Our Access to Services programme, aimed at rural communities with a population of less than 5,000, will focus on developing alternative ways to delivering key services to rural communities.	Andy Robinson	Amber	Awaiting funding decision from EMDA on the Access to Services programme (bid to be submitted Oct/ early Nov)

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Continue to develop infrastructure support for the Voluntary and Community Sector, that ensures it can deliver both strategically and locally, and to support Parish Councils across the county.	Andy Robinson	Green	A Leicester & Leicestershire VCS infrastructure strategy published for discussion for October – December including 3 options for a new structure. New Service Level Agreement being negotiated with LRALPC
Our Access Centres programme, which offers a range of public services to communities across the county, will create a further six centres with a focus on adult learning and improving employment opportunities.	Andy Robinson	Red	EMDA/ LSEP not supporting programme, focus on individual Access Centres (some of which may be LCC) instead
Implement Community Forums covering the whole county, ensuring that they contribute to the development of the SCS, and more generally in local engagement with public sector providers	Andy Robinson	Green	27 Forums's meeting between October and December. Will discuss SCS priorities
Improve community spirit in Leicestershire through the social capital project in the LAA (which will also be rolled out to the priority neighbourhoods) and through other community planning activities such as parish planning.	Andy Robinson	Green	Surveys completed, summary reports produced and feedback to communities, development work underway

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<b>Safer Communities</b>			
Work with our partners to ensure that overall crime levels are reduced in higher crime areas.	Phil Hawkins	Amber	Crime levels as measured by BCS Comparator crimes have been reduced in the first 6 months of 2007/08 in some higher crime areas, notably in Charnwood and Hinckley and Bosworth, two of the 3 higher crime areas. Significant progress is yet to be made in NW Leicestershire where crime levels continue to increase, although this may be in part due to a review of the CDRP structure which is only now being implemented. Through a multi-agency Crime Reduction Improvement Board in Charnwood performance has been significantly improved. At the end of September overall crime in Charnwood had been reduced by 14.3%, compared with the start of 2007/08 and domestic burglary is on course for a 40.4% reduction by the end of 2007/08 if current trends continue. In Hinckley and Bosworth crime levels had been reduced by 13.1% at end of September compared with the start of 2007/08 with vehicle crime down by 22.9% and domestic burglary down by 29.6%. Despite these improvements however, it is unlikely that the very challenging overall crime reduction targets will be met by the end of the year.
The Youth Offending Services (YOS), Children and Young People’s Services, and Adult Social Care Service will continue to be involved in intervention and the management of youth offenders, including management panels, with the aim of reducing future re-	Phil Hawkins	Green	The YOS continues to contribute to the Multi-Agency Prolific and Other Priority Offender Management (MAPPOM) arrangements to register and oversee Prolific and Other Priority Offenders (PPOs). The YOS, Children and Young People’s Service, Adult Social Care and Health Service continue to contribute

offending.			<p>to Local Offender Management Panels which determine interventions for PPOs. The YOS Prolific offenders receive an enhanced programme of supervision, which can include Youth Service and other provision from partner agencies, and which includes intervention by Connexions as part of an exit strategy at the end of their order. The joint Leicester City/Leicestershire YOS Intensive Supervision and Surveillance Programme has recently again been rated at the highest level by the YJB and remains one of the best in the country.</p> <p>The Prolific and other Priority offenders in the YOS Catch and Convict cohort have offended 45.5% less seriously and 73% less frequently, while the first cohort of adult offenders subject to the PPO scheme committed 69.5% fewer offences</p>
Play our part in tackling drug related crime and, <b>through the work of the Drug and Alcohol Action Team, we will continue to increase the numbers of problematic drugs users in treatment and continue to implement the Drugs Intervention Programme.</b>	Phil Hawkins	Amber	<p>Based on only Q1 results numbers in treatment continue to improve but are not yet on target and therefore are currently rated AMBER in NTA Performance Report. Results from HCC Inspection Review of Commissioning and Harm Reduction rated the service as GOOD.</p> <p>Reduction in Home Office funding for 07-08 has led to some risks in delivery of DIP programme. Impact will be assessed later in year.</p>
An Alcohol Harm Reduction Strategy is also being developed which will enable us to set a new target to reduce the harm caused by misuse of alcohol during the course of 2007-08. Trading Standards officers will also continue to tackle under age sales of alcohol.	Phil Hawkins	Amber	<p>Alcohol Strategy Officer in post at the DAAT. Draft Strategy is being developed. Negotiations with partners has taken place to establish a LAA target based on reducing alcohol related incidents of violence in town centres.</p> <p>Trading Standards work to reduce under age sales of alcohol has achieved a compliance rate of 71% against a target of 65%. Local intelligence and information from Police and Districts enables the Service to target enforcement work more effectively.</p>

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<b>Equalities</b>			
Aim to reach Level Three of the Equalities Standard by December 2007.	Barry Davies	Red	The processes of equality impact assessment and setting of objectives and targets across the 6 equality themes needs to be further developed across all departments. The current assessment is that the Council will need a further 12 months to reach Level Three of the Equalities Standard. In November the Equalities Board will be considering a plan setting out the actions needed to achieve this.
Implement our Disability Equality Scheme, Gender Equality Scheme, and policy statement on sexual orientation and gender identity.	Barry Davies	Green	The Disability Equality Scheme and Gender Equality Scheme are being implemented as planned. The first action plan on sexual orientation and gender identity has been fully completed and a new one is being prepared covering the next year
Continue to engage with faith communities across Leicestershire with the support and assistance of the Leicester-based St Philip's Centre for Engagement in a Multi-Faith Society.	Barry Davies	Green	Engagement has continued - meeting with Sikh community leaders held and one planned with Christian leaders in October. Workshop planned in November to discuss a Council of Faiths

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<b>Consultation</b>			
Improve and extend consultation activity in 2007.	Barry Davies	Green	Consultation activity continues to be extended and improved including new consultations on potential travellers sites, EPH transfer, community safety, healthy food options and active people. Improvements to e-consultation under consideration. Improvements made to offer better support to Citizens Panel members.
In 2007 we will launch the newly refreshed Citizens' Panel and continue to recruit new members to ensure we have the best possible sounding board for future service improvements.	Barry Davies	Green	First full wave of Citizens Panel launched in September 2007 with new newsletter and panel support officer in place. Recruitment continues to ensure we have more active members on the Panel and it fully reflects the make up of the Leicestershire population.
Implement new neighbourhood structures to ensure more effective consultation and engagement with local communities on local issues.	Andy Robinson	Green	Community Forums being rolled out. Neighbourhood management arrangements in place for most of the 19 priority neighbourhoods
Review and improve our approach to the co-ordination of consultation information with partner agencies.	Barry Davies	Green	Meetings held with a number of partners to ensure better co-ordination of consultation activity. Support being given to the major PCT consultation on the review of health services to ensure co-ordination with County Council consultations. New officer group (SARCOG) established to co-ordinate research, including consultation research.

## MTCS targets and priorities- Improve Services So They Are High Quality And Value For Money

### Quality, Customers and Diversity - Chief Executives

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HIGH PRIORITIES	WE WILL ACHIEVE	Responsible Officer	Red/Amber/ Green?	Comments On Progress (Include Latest Data Where Required)
Deliver our commitment to equalities issues	Set and meet equality targets and objectives for all relevant service areas.	Barry Davies	Amber	Departments have begun the process of setting equality targets and objectives and will need to build on this. The inclusion of targets and objectives in the next round of departmental service plans will be a particularly important step.